

Wiring

Worry Free Equipment Plans Protect and Enhance Your Equipment



Inside wiring maintenance is available for customers for a small monthly fee. This fee covers the maintenance and repair of inside wiring that we install. If you are not currently subscribing to our inside wire maintenance, you are responsible for your own repairs.

What you should check before reporting trouble

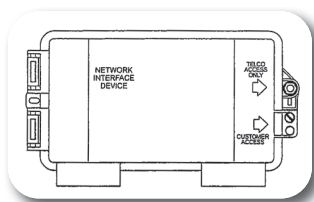
1. If you have any customer owned equipment and/or wiring, disconnect to see if trouble clears. If we make a service call to your premises and determine that the trouble is caused by your equipment, charges for the visit and expenses will be added to your account.
2. Check all phones to make sure they are hung up properly.
3. Check phones to determine if trouble exists on all phones or just one.
4. If cordless phone, unplug from jack and try a corded phone. If you are still having trouble, call Twin Lakes.

Install

We have installed a housing called a Network Interface Device. This outdoor unit is located where your telephone wire enters your premises. This location is usually near the electric meter.

Purpose of this housing

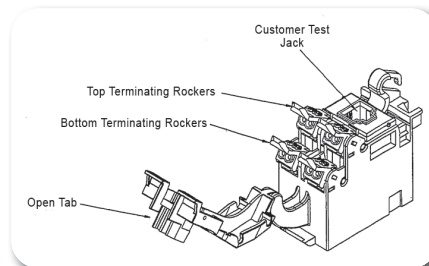
- Provides you a place to connect your telephone wires.
- Provides a convenient test jack which will help you to isolate telephone line troubles. This will help you when reporting troubles to Twin Lakes.



If you decide to connect your telephone wiring

- Locate the new housing marked "Network Interface Device."
- Using a screwdriver, unscrew the fastener marked "Customer Access" and open the cover.

CAUTION: INSERT A RJ-11 TYPE PHONE PLUG INTO TEST JACK PRIOR TO WIRING CHANGES.



Punch a hole through the grommet and pass your wire through grommet. Open the subscriber bridge cover to gain access to top/bottom terminating rockers. Note the lid can be removed from the base for ease of wire installation. Lift one unused wire rocker. Insert the wire pair into the TIP ("T" or Green) and RING ("R" or Red) rocker until fully seated (approx. 1/2" or 13 mm). (Do not strip insulation from wire.) Note that if the wire was previously connected to the bridge, trim away the last inch (25 mm) or so of wire, removing the area previously scored by the connectors. Press thumb firmly on rocker until it snaps shut. Route wires under lid. Repeat as required. Pull lightly on all wires to verify connection. Perform all customary tests.

Testing

Using a screwdriver, unscrew the fastener marked "Customer Access" and open the cover. Open the customer bridge module cover (pull the front tab upward). Plug a working phone directly into test jack. WAIT ONE MINUTE. Lift receiver. If a dial tone is heard, the problem is in your premises' equipment or wiring. If no dial tone is heard, contact Twin Lakes. Once you finished your test, unplug the telephone from customer test jack. A telephone plug is not required for normal operation. Close the cover and screw the fastener down until the cover is snug and tight.