

# Self-Installation Guide: New Wi-Fi System

This document will guide you through the setup of your new GigaSpire Wi-Fi System or visit our YouTube channel for a step-by-step tutorial.



- 1 Locate your existing router or your indoor ONT/broadband jack. This will be the location for your new Wi-Fi System.

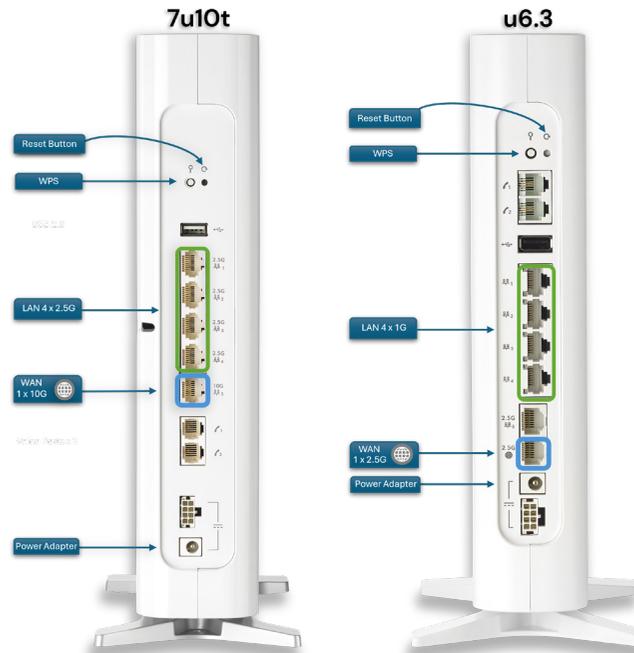
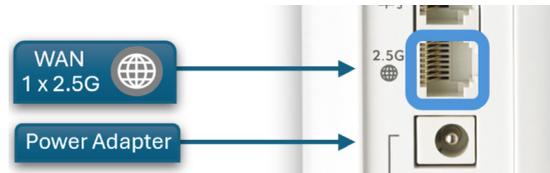


- 2 Locate the new power adapter in the box, and insert the cord into your new Wi-Fi System. Then, plug the power adapter into the wall socket.

- 3 Find the port labeled 'WAN' on the back of your new GigaSpire router. It will have a globe icon next to it. Plug the cable from the wall (coming from your ONT/jack) into that port.

After approximately 10 minutes, a solid green light will indicate a successful boot-up.

If the color does not change from a solid yellow or is red, verify that the WAN cable is connected to the correct port and reboot the router.



- 4 Download the IQMAX+ app from the Apple or Google Play store.

If you are unable to download the app due to limited cellular service, connect to the default Wi-Fi network labeled CXNK. Lift the panel on the side of your router and locate the WPA key printed near the QR code. Use this key to join the network.

Once the app has downloaded, open it and follow the prompts to create an account and sign in. After your account is created, scan the QR code on your router and follow the on-screen instructions to complete the setup of your new Wi-Fi system.



**Need additional assistance?** Contact our 24/7 technical support at 800.644.8582.

# Self-Installation Guide: Replacing Existing System

This document will guide you through the setup of your new GigaSpire Wi-Fi System or visit our YouTube channel for a step-by-step tutorial.



## Current Wi-Fi System

Zyxel 5510 or 3510

GSu6.2 GS4227E



- 1 Locate your existing system. This will be the location for your new Wi-Fi System, which is already optimally situated in your home.

Remove the power cord only from your current Wi-Fi System and unplug it from the wall socket.

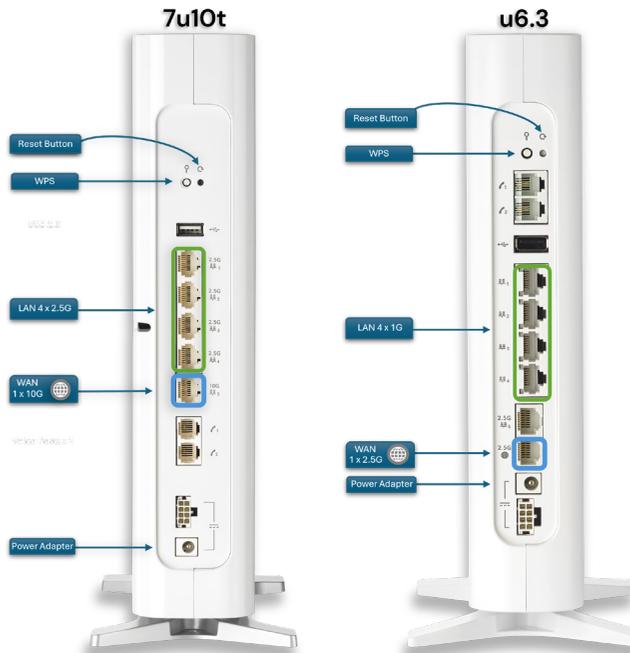
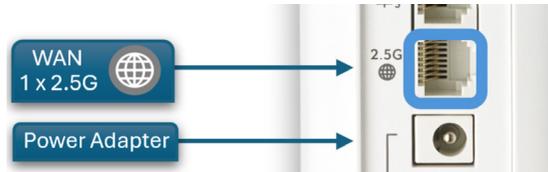
Do not unplug any other cables at this time.

- 2 Position the New Wi-Fi system with your current one. Locate the new power adapter in the box, and insert the cord into your new Wi-Fi System. Then, plug the power adapter into the wall socket.

- 3 Locate the WAN port on your existing Wi-Fi System. You will now disconnect that cable and move it to the new router port labeled 'WAN' on the back of your new GigaSpire router. It will have a globe icon next to it.

After approximately 10 minutes, a solid green light will indicate a successful boot-up.

If the color does not change from a solid yellow or is red, verify that the WAN cable is connected to the correct port and reboot the router.



- 4 Download the IQMAX+ app from the Apple or Google Play store.

If you are unable to download the app due to limited cellular service, connect to the default Wi-Fi network labeled with a prefix of CXNK. Lift the panel on the side of your router and locate the WPA key printed near the QR code. Use this key to join the network.

Once the app has downloaded, open it and follow the prompts to create an account and sign in. After your account is created, scan the QR code on your router and follow the on-screen instructions to complete the setup of your new Wi-Fi system.



Product Label & QR Code (Lift to Open)



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